

## **Nitro Marine – Privacy Policy**

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In this privacy policy, “we” means Nitro Marine ABN 96 166 258 804.

### ***What kind of information do we collect and how do we collect it?***

We may collect and store the following information about you:

- Your personal details (including your name and contact information)
- Credit card and payment information
- Your transaction history and previous dealings with us
- Any information you provide to us and ask us to pass on to a third party (such as an insurer or financier)
- Any other information you provide during the course of a transaction or our dealings with you

We collect your personal details from you in-store, over the phone, or when you provide them to us in writing (such as by email or a web form).

### ***How do we store personal information?***

We store personal information:

- In hard copy, which is stored in our office
- Electronically, using reputable and secure cloud-based software systems.

Employees only have access to personal information as required by their role in the business.

### ***How do we use and disclose your personal information?***

We primarily use and disclose your personal information in order to provide you with our goods and services. This may include:

- Recording your details and processing your payment in a simple transaction
- Passing your information on to other businesses to provide services on our behalf related to your transaction (such as freight shipping)
- Registering your warranty with the supplier of the product
- Contacting you about a transaction with us

We may also use and disclosure your personal information in the following secondary ways:

- Passing your personal information on to a third party with your consent so that they can provide you with related services (for example, insurance or finance)
- Enforcing our rights against you (for example, if you fail to pay money you owe us)
- To send you marketing and promotional material, including by email and SMS. This may include information about current promotions or sales or reminders for servicing
- To comply with any subpoena or other legal requirement or government demand

### ***Marketing activities***

We may send you marketing content, such as emails, SMS messages, or brochures in the mail. You can unsubscribe at any time by contacting Amanda Bressow

([accounts@nitromarine.com.au](mailto:accounts@nitromarine.com.au) or (07) 5532 5812), or by clicking the unsubscribe link that appears in our marketing emails.

### ***Use of cookies***

Our website uses “cookies”, which capture basic information such as your internet browser, what time you visited, and how long you stayed. We share a high-level version of our website data with advertising agencies.

### ***Shopify***

Our website uses Shopify to provide our online store. For more information about how Shopify handles your personal information, please refer to Shopify’s Privacy Policy available on their website: <https://www.shopify.com/legal/privacy>.

### ***Overseas recipients***

Your personal information may be stored overseas by our service providers. However, we do not outsource any of our business operations overseas.

### ***Accessing and correcting your personal information***

You have a right to request personal information that we hold about you. You also have a right to correct any personal information we hold about you if it’s incorrect.

If you want to request a copy of your personal information or request a correction, please contact Amanda Bressow by emailing [accounts@nitromarine.com.au](mailto:accounts@nitromarine.com.au) or calling (07) 5532 5812.

### ***Making a complaint about your data***

We take all complaints very seriously and want to act on them as quickly as possible. If you have any concerns, please contact Amanda Bressow by emailing [accounts@nitromarine.com.au](mailto:accounts@nitromarine.com.au) or calling (07) 5532 5812. Additionally, you can make a complaint directly to the Office of the Australian Information Commissioner (OAIC) – [click here](#) for more information.

### ***Changes to this Privacy Policy***

We may change this Privacy Policy at any time without notice to you. The Privacy Policy as amended will apply for all future dealings with you.

Last updated: August 2020